



**Bulletin Number:** OPS20-006

**Date:** October 8, 2020

**Distribution:** External

### **Johns Manville Edge Metal Service Update**

In our efforts to continue our quest for customer service excellence, we are excited to announce that the Edge Metal quoting and ordering process has been transitioned to the Roofing Systems Regional Service Team at JMTC in Littleton, Colorado. Johns Manville routinely evaluates its performance in all customer interactions and believes this change will provide the optimal level of service to our customers.

Effective immediately, all Edge Metal requests can be sent to [EdgeMetal@jm.com](mailto:EdgeMetal@jm.com). We are excited to welcome Haley Franco as the dedicated Account Specialist supporting Edge Metal. She is a member of our Northeast Regional Service Team reporting to Eric Olson, Northeast Regional Services Manager. Haley is your main point of contact for all Edge Metal product requests and will manage your order, from quoting to delivery.

Please note that the [RoofACC@jm.com](mailto:RoofACC@jm.com) will continue to be the communication avenue for all accessory requests for the Lewiston Plant. If you have any questions or comments, please contact Eric Olson at [eric.olson@jm.com](mailto:eric.olson@jm.com) or (303) 978-2508.

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