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Announcing the New Peak Advantage® Guarantee Claim Initiation Form

Our newly re-structured Owner Services Group is dedicated to helping building owners throughout the life of the Peak Advantage Guarantee and continues to look for more ways to enhance our customers' experience. The team is excited to announce our new Peak Advantage Guarantee claim form that will improve our claims process. By filling out this online form our Owner Services Group will have the information they need to start working on the path forward. The form will be live on **Monday, October 12th**.

The new claims initiation form expands on the current options to report a leak by either dialing 1-800-922-5922 option 1 or via email at OwnerServices@JM.com.

Northeast	Alisha Sigley	x6406
Southeast	Cameron Jenkins	x6511
Midwest	Jeremy Montana	x6472
Southwest	Meaghan Mulhern	x6425
Pacific	Lauren Hughes	x6403
Strategic Accounts	Rob Hughes	x6462

Access the new "Claim Initiation" form here beginning Monday, October 12th:

<https://www.jm.com/en/commercial-roofing/building-owners/>

Please reach out to the JM Owner Services Group at 1-800-922-5922, option 1 if you need assistance or have any questions.

Melissa Walker
Owner Services Manager